



*Arrival Telecom, Inc.
(dba Redline Telecom)
770 East Main St, #105
Lehi, UT 84043*

March 01, 2011

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

RE: Arrival Telecom, Inc.
Customer Proprietary Network Information Certification (2011)
EB Docket No. 06-36
Filer ID: 826294

Dear Ms. Dortch:

Pursuant to 47 C.F. R. §64.2009(e) please find attached the 2011 Annual CPNI Certification and accompanying Statement filed on behalf of Arrival Telecom, Inc.

Please contact the undersigned should you have any questions or concerns at (801) 990 - 3990 or cbrown@arrivaltel.com.

Sincerely,

A handwritten signature in black ink, appearing to be "Chris Brown". The signature is fluid and cursive, with a long horizontal stroke at the end.

Chris Brown
Principal
Arrival Telecom, Inc.

cc: FCC Enforcement Bureau (2 copies)
Best Copy and Print, Inc.



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for **2011**

Date filed: **March 01, 2011**

Name of company covered by this certification: **Arrival Telecom, Inc.**

Form 499 Filer ID: **826294**

Name of signatory: **Chris Brown**

Title of signatory: **Principal**

I, **Chris Brown**, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company **has not** taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative: **N/A**

The company **has not** received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

If affirmative: **N/A**

Signed

Customer Proprietary Network Information Certification

Arrival Telecom, Inc. has established adequate practices and procedures to ensure compliance with Section 222 of the Communications Act of 1934, as amended, ("section 222") and the Federal Communications Commission's ("FCC's") rules pertaining to Customer Proprietary Network Information ("CPNI") set forth in sections 64.2001 - 64.2011 of the Commission's rules. The purpose of this statement is to summarize the practices and procedures, which have been updated, designed and put into effect to ensure compliance with the Commission's CPNI rules.

Arrival Telecom, Inc. takes reasonable measures to discover and prevent attempts to gain unauthorized access to CPNI, including but not limited to the authentication of customers prior to disclosing any CPNI information based on customer- initiated contacts. Arrival Telecom, Inc. is readily committed to notify the FCC of any new methods of pretexting if discovered, as well as any actions it takes against pretexters and data brokers.

Arrival Telecom, Inc. has disciplinary procedures in place for any violation of CPNI practices and procedures. Arrival Telecom, Inc. employees and officers are required to review and abide by Arrival Telecom, Inc. Code of Conduct, which, prohibits all employees and officers of the company from using customer information, except for providing service to the customer or as required to be disclosed by law.

Arrival Telecom, Inc. uses CPNI for the following purposes:

- To initiate, render, maintain, repair, bill and/or collect for services.
- Network Maintenance
- As required by law.

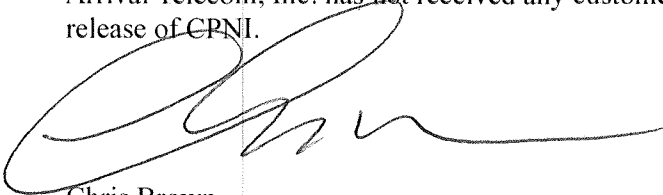
Arrival Telecom, Inc. does not distributed CPNI to third parties for sales or marketing purposes. Arrival Telecom, Inc. does not share, sell, lease or otherwise provide CPNI to any of its affiliates, suppliers, vendors, or any other third party of the the purpose of marketing. Arrival Telecom, Inc. does not share, sell, lease or otherwise provide CPNI to any third party except pursuant to appropriate non-disclosure agreements. Arrival Telecom, Inc. will not otherwise disclose CPNI to a third party except when required by a lawfully issued government subpoena or pursuant to 18 U.S.C. § 2702.

Arrival Telecom, Inc. does not use CPNI for marketing purposes and therefore does not have records to maintain regarding marketing campaigns that use its customers CPNI.

In the event of a breach of CPNI, Arrival Telecom, Inc. will comply with all applicable breach notification laws.

Arrival Telecom, Inc. has not taken any actions (proceedings instituted or petitions filed by a company at either State Commissions, the court system or at the Commission) against data brokers in the past year regarding any breach of CPNI information.

Arrival Telecom, Inc. has not received any customer complaints in the past year concerning the unauthorized release of CPNI.



Chris Brown
Principal